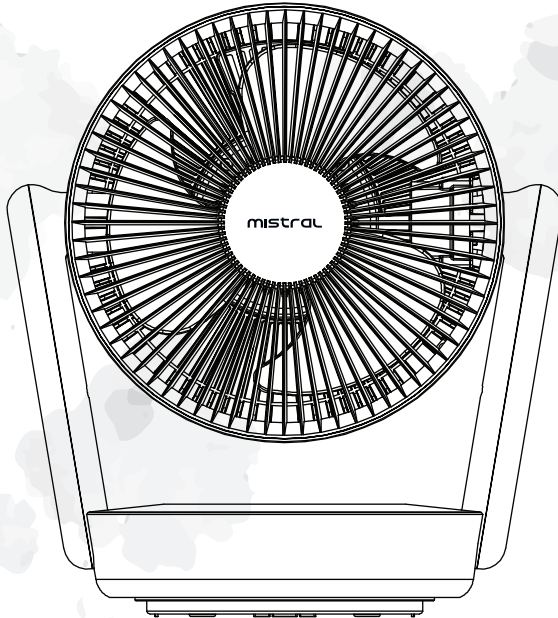




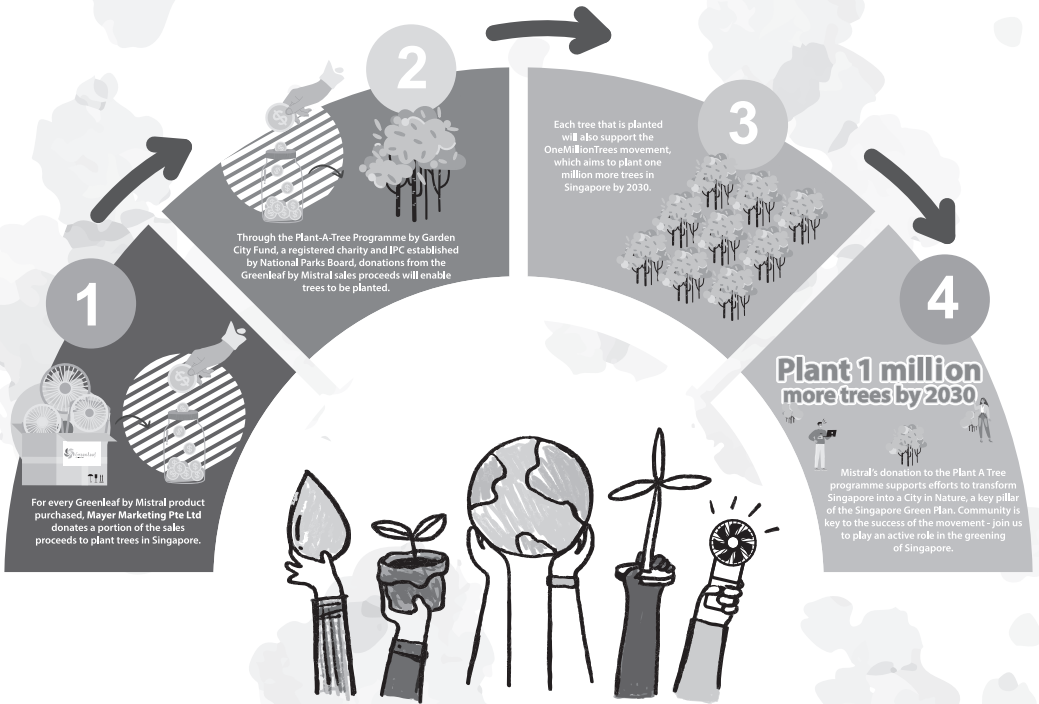
Greenleaf

by MISTRAL



Greenleaf by Mistral is an all new collection from Mistral that focuses on affordability and accessibility that are created sustainably for the environment.

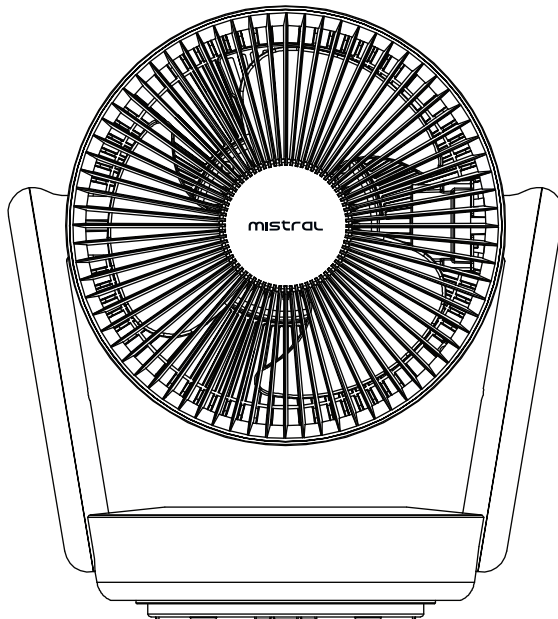
We focus on using eco friendly materials to create long lasting products that will reduce carbon footprint in both manufacturing and consumption.



**Together We Can Create
a Greener Singapore**

mistral

10" DC High Velocity Desk Fan with WIFI & Remote MHV1012DRW-G



HIGH VELOCITY FAN

Please read this instruction manual thoroughly before operating and keep it for future reference

IMPORTANT SAFETY INSTRUCTIONS


Warning

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capability, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised at all times while in use.
- Children should be supervised to ensure that they do not play with the appliance.
- Remove the packaging and ensure that the appliance is not damaged. In case of doubt, do not use the appliance and contact the manufacturer or product dealer.
- Before connecting this appliance to the power supply, check if the rated voltage indicated on the rating label of this appliance corresponds with the supplied voltage at your home.
- Do not use the appliance if the cord or plug is damaged, if the appliance has malfunctioned, or if it has been dropped or damaged in any way. If the power cord is damaged, it should be replaced by the Service Centre to avoid any hazards.
- Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and/or injury.
- Do not immerse the appliance, power cord, or power plug in water or any other liquid.
- Always unplug the appliance from the outlet when not in use and before cleaning.
- Never unplug the appliance by pulling on the cord.
- Only use accessories that come with the appliance, as other accessories may cause fire, electric shock, or injury.

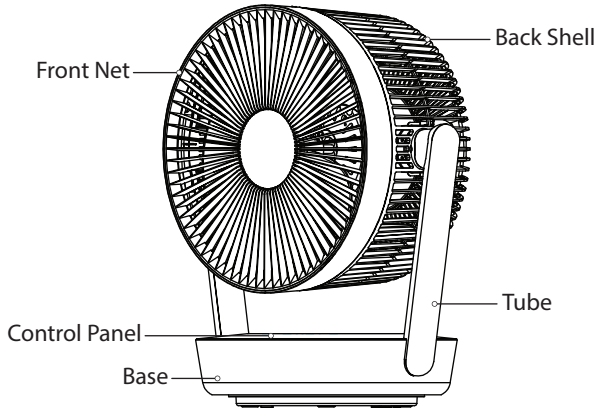
High Velocity Fan Safety Instructions

- Please service/ conduct regular maintenance on the product for optimal use.
- Please discontinue use of the product immediately if the product behaves irregularly and contact the service centre.
- In the event that you dispose of the product, please do so in a safe manner, adhering to safety regulations.
- Read all instruction carefully and keep this manual for future reference.
- Do not let the appliance touch any hot surfaces.
- Please check the power cord & the plug firstly to see if they are normal , and check the body to see if there is any a crack or damages. If there is any abnormal, please call the customer service hotline for assistance.
- Do not use the fan in the area at high humidity, temperature higher than 40° or dusty area.
- Please do not blow to the elder, the children or the patient directly for a long time.
- Do not spray any detergent such as bug or mosquito killer into the fan to prevent it from damages to the plastic material.

PRODUCT TECHNICAL PARAMETERS

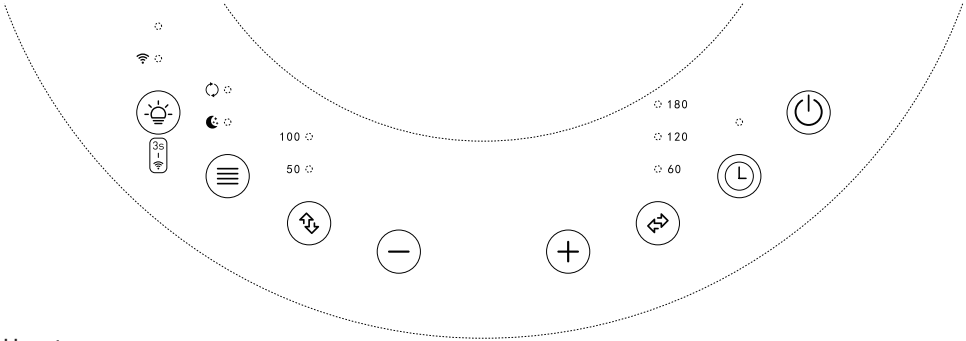
| MODEL | RATED VOLTAGE | RATED POWER | |
|--------------|-------------------------|--|-------------|
| MHV1012DRW-G | 220-240V~ 50/60Hz | 30 W | |
| MODEL | INPUT VOLTAGE | MAX & OUTPUT | RATED POWER |
| AC Adapter | 100-240V~,50/60Hz, 1.2A | 12.0V  3.0A | 36W |

INTRODUCTION OF PARTS



CONTROLS AND OPERATIONS

Control Panel



How to use:

1. Check the household voltage to ensure it matches the appliance's rated specification. Be sure to plug into a 220-240V~, 50Hz/60Hz outlet.

Power

- Press key, power on, product starts at speed one with display.
- Press key again, power off, product stop working.

Speed

- Product has 12 speeds.
- Press key "—" reduce speed.
- Press key "+" increase speed.
- When you chose a speed, the number will show in the display window.

Oscillation

Up / Down

- Press the key, the product will oscillate up and down 50° by automatic.
- Press again, the produce will oscillate up and down 100° by automatic.
- Press third time, the oscillation will stop.

Left / Right

- Press the key, the product will oscillate left and right 60° by automatic.
- Press again, the produce will oscillate left and right 120° by automatic.
- Press third time, the produce will oscillate left and right 180° by automatic.
- Press fourth time, the oscillation will stop.

Mode

- Press the key to enter Sleep mode or Circulator mode.

Sleep mode

- Product run at a reduced wind speed of one speed per hour in the selected speed

Circulator mode

- Product run at 12 speed with left & right OSC 180 degrees and up & down OSC 100 degrees.

Timer

- Product has been setting on 1H/2H/3H/4H/5H/6H/7H/8H/9H
- Press the key, the LED display window will show the timer hours number.

Lighting and WIFI

- Press the key with short time, the lighting will turn on. There are 2 lightings for option. Even power off the product(adaptor plug in),lighting can be operated.
- Press the key with 3 seconds to enter the WIFI connection.
(The details should reference the WIFI guide/manual)

Remote control

- The remote control has the same function as the control panel.
- Please pull the adapter out if do not use for long time.

WIFI OPERATION

Operation

| Steps | Items | New Account | Re-install App (Registered Before) |
|-------|------------------------------|-------------|------------------------------------|
| 1 | Download and Install the App | Yes | Yes |
| 2 | Active App | Yes | Yes |
| 3 | Registration Account | Yes | No |
| 4 | Login | Yes | Yes |
| 5 | Add Device to Control | Yes | Registered Device will remain. |

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note:

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
 - The distance between user and device should be no less than 20cm.

Module specification and basic information

1. Minimum specifications on a Smart phone:
 - Android 5.0 version or higher
 - IOS 10.0 version or higher

2. Basic parameters for Wi-Fi:

| Parameters | Details |
|-------------------|----------------------------------|
| Network Frequency | 2.400 - 2.500GHz |
| Standards of WLAN | IEEE 802.11 b/g/n(channels 1-14) |

Download and Install the App

- For Android smart phone, open the Google "Play Store" on your smart phone and search "mayer home", download and install the APP.
- For IOS smart phone, open the Apple "App Store" on your smart phone and search "mayer home", download and install the APP.

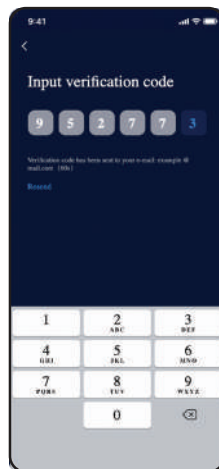
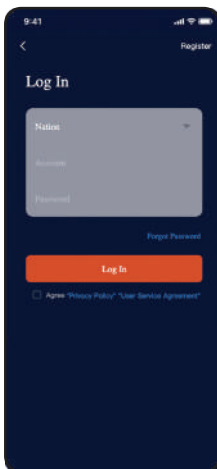
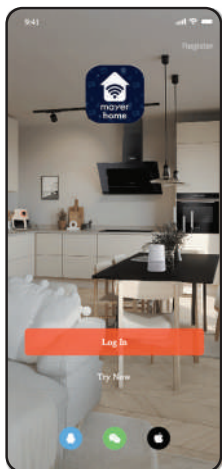


Note

- Please enable the permissions of Storage / Location / Camera / Wi-Fi / Bluetooth for this APP when installing. Otherwise it will have some problems when operating.

Registration

4. Enter your E-mail address.
5. Tap the button "Get Verification Code".
6. Enter the verification code you received from E-mail.
7. Set the Password with 6-20 characters including characters and numbers.
8. Tap "Done".

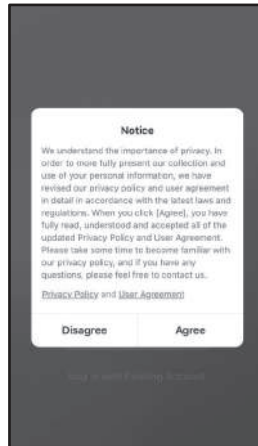


Log in

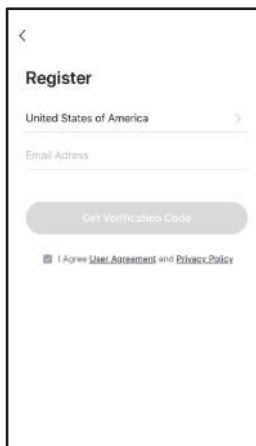
1. If you already have account, tap "Log in with Existing Account".
2. Enter your registered account and password.
3. Tap "Log in" button.

Registration

1. If you don't have any account please tap button "Register".
2. Read the "Privacy Policy" and tap "Agree".



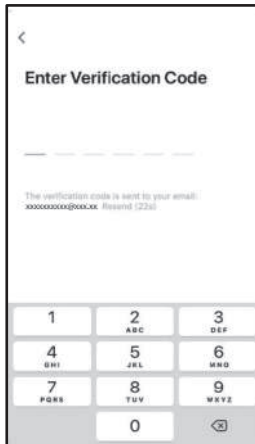
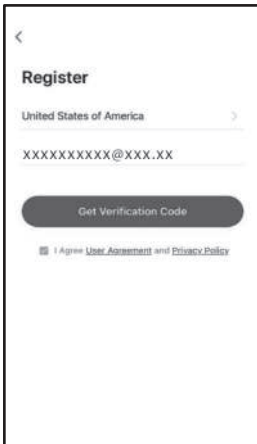
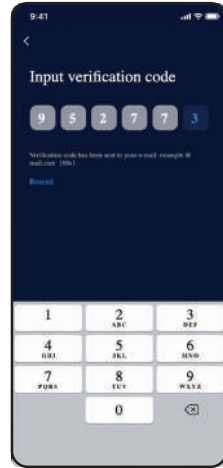
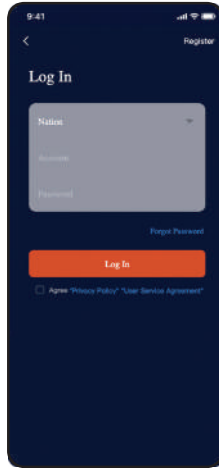
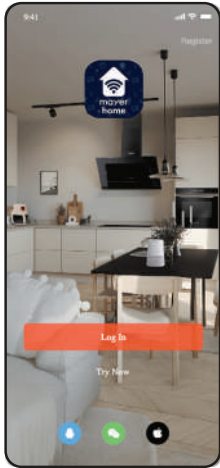
3. Tap ">" and choose the country.
 - Search the country or slide the screen up/down to find and choose the country.



Forgot the password

If you forgot the password or you want to reset the password, operate as below:

1. Tap "Forgot password".
2. Enter your account(E-mail address) and tap button "Get verification code".
3. Enter the verification code received by your E-mail.
4. Set the new password and tap button "Done".



To connect to Alexa

Method 1: Operation in the App that needs to be bound (using mayer home as an example here)

1. Download the Alexa App and register/login to your Amazon account.
2. Open the App that needs to be bound, go to Home - Me - Third-party Voice Services - Alexa.
3. Click "Sign in With Amazon" and the Alexa App will be launched. Click "LINK" to complete the binding.

Method 2: Operation in the Alexa App

1. Download the App that needs to be bound and register/login to your account.
2. Open the Alexa App and click "More" in the lower right corner.
3. Click "Skills & Games" and then click the search button in the upper right corner. Enter the name of the skill you need to bind, using mayer home as an example here.
4. Click the mayer home skill to enter the skill details page (ENABLE TO USE), click "Agree and link", and return to the Alexa App.
5. Click "CLOSE" and then click "DISCOVER DEVICES" to complete the binding.

For more information on how to connect to Alexa using mayer home app,

Please scan the QR Code

https://support.tuya.com/en/help/_detail/K9psi68xxmmg0



To Connect to Google Home

Method 1: Use Google Home app to start linking

1. Open the Google Home app and tap + in the top left corner of the homepage.
2. Select Set up device > Works with Google.
3. Tap the Search icon in the top right corner of the page, and search by mayer home app name.
4. Tap the searched result and then Continue. The Google Home app will wake up the mayer home app. Tap Agree and link and wait to the end of loading. This way the mayer home app is linked with the Google Assistant.

Method 2: Use mayer home app to start linking

1. If the mobile phone has the Google Home app installed, open the mayer home app and tap Me on the tab bar.
2. In the Third-Party Voice Services section, select Google Assistant > Link with Google Assistant to wake up the Google Home app.
3. Tap Continue to return to the mayer home app
4. Tap Agree and link to access the Google Home app. This way the mayer home app is linked with the Google Assistant.




For more information on how to connect to Google Home using mayer home app,

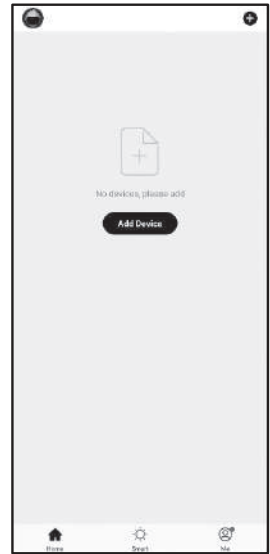
Please scan the QR Code or refer to the following link:



<https://developer.tuya.com/en/docs/iot/googlehomeguide?id=K9j6yqpeqzzgp>



Set up your air circulator

- Choose from the options available to allow for easy pairing and use. Bluetooth connection has also been activated for this appliance, which will aid in the pairing process, providing a higher success rate when pairing.
- Ensure the mobile device is connected to a home Wi-Fi network.
 - The air circulator must be on standby mode.
Once on standby, the “” symbol will flash fast on the display panel. The air circulator is now ready to connect.
 - Log into your Mayer Home app account and stay on the “Home” page. To add the air circulator to the list, touch ‘Add Device’ or the “” symbol found in the top right-hand corner of the screen.
Follow the prompts in the app.
 - If the connection is successful, the air circulator will appear in the main page of the app and the “” symbol light on the air circulator will illuminate.



If connection is unsuccessful, touch and hold the “” button for 5 seconds until the “” symbol is flashing slowly. Follow the prompts in the app to connect in a different mode.

WIFI TROUBLESHOOTING

| Troubleshooting Guide for Amazon Alexa and Google Home / Assistant | |
|---|--|
| Problem | Analysis of Cause |
| Why is Amazon Alexa or Google Home/Assistant not responding to my voice commands. | Check the internet connection. |
| | Restart your device & mobile phone. |
| | Restart your modem and router. |
| | Make sure your Amazon Alexa or Google-enabled device or mobile phone is in Wi-Fi range. |
| | When you are giving a command to Amazon Alexa or Google Home/Assistant make sure you are clear and there is no unwanted noise in the background. |
| | While the voice assistant is always on in the background, only an activation phrase will allow for the voice assistant to start. registering the commands being relayed. The activation phrase depends on the application being used; For Amazon Alexa, use “Alexa”, while “OK Google” is for Google Home/Assistant. |
| | Ensure your voice is clear and distinct to allow the assistant to accurately record and process the command. |
| Ask direct questions. Refer to the commands list for recommended commands. | |

VOICE ASSISTANTS

The mayer home comes with the added features of voice assistance, allowing you to control your air circulator using your voice by linking your mayer home app with Amazon Alexa and Google Home/Assistant.

To link your mayer home app account with either Amazon Alexa or Google Home / Assistant,, refer to under Me > Third-Party Voices Services > View more ways to link.

Important

- The recommended voice commands to operate the appliance's functions differ between Amazon Alexa and Google Home/Assistant as listed. Variations of these commands may also be recognised, however, if a command fails, check against the recommended voice command.

Note

- To control the air circulator using the Amazon Alexa or Google Home/Assistant app, the air circulator must be plugged in to an active power outlet and on standby mode.

Voice Control with Amazon Alexa or Google Home / Assistant

- Before you can voice control your mayer home with Amazon Alexa or Google Home / Assistant, you need to link the mayer home account to the Amazon Alexa or Google Home / Assistant app as per instructions.

| Supported Settings | Voice Command (Alexa) | Voice Command (Google Home) |
|--------------------|---|---|
| Power | "turn on the <device name>." | "OK Google, turn on <device name>." |
| | "turn off the <device name>." | "OK Google, turn off <device name>." |
| Mode | "set the mode to Normal/Sleep/Circulation" | "set the <device name> to Normal/Sleep/Circulation" |
| | "set the mode on the <device name> to Normal/Sleep/Circulation" | "set mode on <device name> to Normal/Sleep/Circulation" |
| Count Down (Timer) | "set the Count Down to 1 hour/2 hour/3 hour/4 hour/5hour/6 hour/7 hour/8 hour/9 hour/cancel" | "set the <device name> to 1 hour/2 hour/3 hour/4 hour/5hour/6 hour/7 hour/8 hour/9 hour/cancel" |
| | "set the Count Down on the <device name> to 1 hour/2 hour/3 hour/4 hour/5hour/6 hour/7 hour/8 hour/9 hour/cancel" | "set count down on <device name> to 1 hour/2 hour/3 hour/4 hour/5hour/6 hour/7 hour/8 hour/9 hour/cancel" |

| | | |
|--------------------------------|---|--|
| Fan Speed | "set the <device name> Fan Speed/Airflow speed/Wind Speed/Air speed/Air velocity to (1-12)" | "set the <device name> to (1-12)" |
| | "set the Fan Speed/Airflow speed/Wind Speed/Air speed/Air velocity on the <device name> to maximum" | "set <device name> Fan Speed/Speed/Power to (1-12)" |
| | "decrease the Fan Speed/Airflow speed/Wind Speed/Air speed/Air velocity on the <device name> by (1-12)" | |
| | "turn up the <device name> Fan Speed/Airflow speed/Wind Speed/Air speed/Air velocity" | |
| Horizontal Swing (Oscillation) | set the horizontal swing to 60 degree/60/sixty/cancel/stop/120 degree/120/hundred twenty/180 degree/180/hundred eighty | "set the <device name> to 120 degree/60 degree/180 degree/cancel/stop" |
| | set the horizontal swing on the <device name> to 60 degree/60/sixty/cancel/stop/120 degree/120/hundred twenty/180 degree/180/hundred eighty | "set Horizontal Swing on <device name> to 120 degree/60 degree/180 degree/cancel/stop" |
| | "increase the horizontal swing on the <device name>" | |
| Vertical Swing (Oscillation) | "set the Vertical Swing to cancel/stop/50 degree/100 degree" | "set the <device name> to 100 degree/50 degree/cancel/stop" |
| | "set the Vertical Swing on the <device name> to cancel/stop/50 degree/100 degree" | "set Vertical Swing on <device name> to 100 degree/50 degree/cancel/stop" |
| | "increase the Vertical Swing on the <device name>" | |
| Brightness (moodlight) | "set the Moodlight/Brightness/Light to Brighten/dim/cancel" | "set the <device name> to cancel/dim/brighten" |
| | "set the Moodlight/Brightness/Light on the <device name> to Brighten/dim/cancel" | "set Moodlight/Brightness/Light on <device name> to cancel/dim/brighten" |

TIPS for Amazon Alexa and Google Home/Assistants

- Configure your Amazon Alexa or Google Home/Assistant compatible devices with the "Amazon Alexa" or "Google Home/Assistant" app if using, or simply download onto your phone.
- You will find your device listed as the Mistral product name in your mayer home app account. Tap on the device in the app to rename your device for more convenient voice commands, e.g. "Circulator Living Room" or give it a name, e.g. "Kenny".
- Training your voice assistant - Voice Match - Teach your assistant to recognise your voice. This isn't training it to understand English, but rather to recognise your voice as belonging to you. You can do this by going to the Settings menu in the voice assistant app on your phone.
- Routines - Amazon Alexa and Google Home/Assistant allow you to combine multiple actions in one voice command, to create a Routine, tap on the 'Routines' option via settings and follow the steps.
- Ensure the primary language is set to English (United States) for all apps.

CLEANING AND MAINTENANCE

Cleaning

- Please use vacuum cleaner frequently to absorb dust. If the dirt is severe, the front and back guard and blades can be removed for cleaning.
- Be careful when removing the guard and blades.

Removing the Fan Guards

- Remove the screw and turn the front guard to remove it.
- We recommend a driver with a long shaft.

Attaching the Fan Guards

- Attach the blade (front) counterclockwise to the cutout and fix it with a spinner.
- Install by turning the front guard and fix with screws.
- Attach the rear guard and blade (rear) in the same way.

Note:

- The shape of a blade (front) and blades (back) is different. After checking the shape, attach the blades with care so that there is no mistake in the position of the front and back fitting. (The blades on the front and rear have different diameters for the insertion holes, so you cannot attach them by mistake.)

The OneMillionTrees movement aims to restore nature back in our city through the planting of a million more trees across Singapore over 10 years till 2030.

Mistral's donation to the Plant-A-Tree programme supports efforts to transform Singapore into a City in Nature, a key pillar of the Singapore Green Plan. Community is key to the success of the movement – join us to play an active role in the greening of Singapore.



Disposal

The product must not be disposed of via normal household waste after its service life, but must be taken to a collection station for recycling of electrical and electronic devices. The symbol on the product, the operating instructions or the packaging indicates such disposal procedures. The materials recyclable in accordance with their respective symbol. By means of re-use, material recycling or any other form of recycling old appliances, you are making an important contribution to the protection of our environment.



Keep the original packaging in a safe place so that you may use it in the event that transportation or shipping of the product becomes necessary.

Warranty & Customer Service

SCAN FOR



e-Warranty

e-Warranty Registration at www.mayer.sg

MAYER MARKETING PTE LTD

Customer Service Hotline: 6542-8383 (Mon - Fri 9:00am to 5:00 pm)

Service Centre Operating Hours:

Mon - Fri: 9:00am to 5:00pm

Sat: 9:00am to 12:00pm

Closed on Sunday & Public Holidays

71 Ubi Crescent, #06-02, Excalibur Centre, Singapore 408571.

For more information on warranty policy, please visit:

<https://mayer.sg/pages/warranty-return-and-exchange-policy>