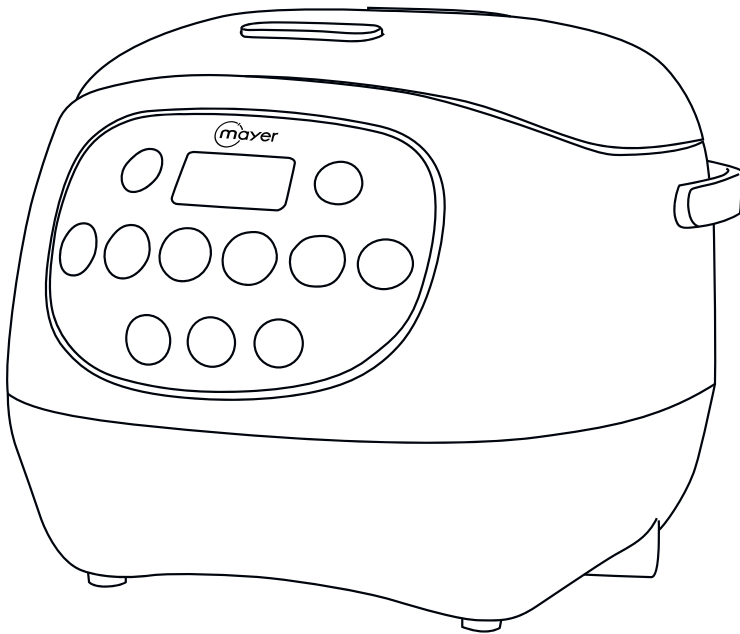




Rice Cooker with Ceramic Pot MMRC30



RICE COOKER

Please read this instruction manual thoroughly before operating and keep it for future reference

IMPORTANT SAFETY INSTRUCTIONS

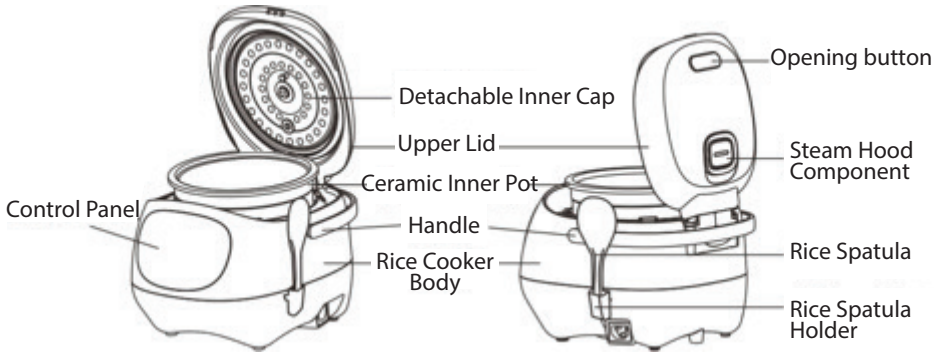
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been dropped or damaged in any manner. If the power cord is damaged, it must be replaced by the Service Centre to avoid a hazard.
- When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury.
- Do not immerse appliance, cord or plug in water or other liquid.
- Unplug from the outlet when not in use and before cleaning.
- Do not unplug the appliance by pulling on the cord.
- Use the accessories from the appliance only, as other accessories not from the appliance may cause fire, electric shock or injury.
- AC power voltage should be according to the voltage indicated on the nameplate.
- For your safety, use the power source with ground protection.
- Do not place the appliance near or at surfaces of items that are flammable and explosive.
- Do not place the machine near wet areas or other heat sources, in order to avoid failures and dangers.
- The appliance should be placed on a stable platform and keep out of children's reach.
- When the appliance is in use, steam will be produced. Face or hands should be away from the steam vent to avoid scalding. Items that could be harmed by the steam should not be placed over the product as well. Do not use rags or similar items to cover the steam vent so as to prevent accidents or product failure.
- When the appliance is in use, it may be hot due to the high temperature when cooking.
- Therefore do not touch the appliance in case of getting a burn.
- The ceramic inner pot can only be heated with this appliance. Do not directly put the ceramic inner pot on the open fire to heat and prevent the hot ceramic parts from coming in contact with cold water as it may cause cracking.
- The amount of water added should be between the minimum and the maximum water levels. Too little or too much water will result in failures and dangers.
- When the power cord is plugged in, ensure that it is fully inserted.
- The power plug and socket should be kept dry at all times. Do not insert and pull the power plug with wet hands which may cause electric shock.
- Do not move the appliance when it is powered on and in use.
- When the appliance is in use, it will send out a "ta-ta" noise which shows that the appliance is adjusting to the heating power, and it will not affect the normal operation.

- If the “Keep Warm/Cancel” button is pressed when the appliance is in use, the appliance will return to standby mode, and the screen will display as “00:00”. If the appliance in use is cancelled in the midst of the heating process, and then the cooking function is restarted again, this may cause the food inside the ceramic inner pot to be burnt or look abnormal due to the repeated heating function being on and off continuously. Try to avoid such operating methods in daily use.
- If the power is switched off halfway, the appliance will return to standby mode, and it needs to be reset to continue operating.
- If boiled water is used to cook, the cooking time will not be shortened, but it will cause the rice to be half-cooked or the porridge to be over-cooked. Please take note of this.
- After the selected cooking function is completed, the ceramic inner pot is still very hot due to the heat from cooking. Do not touch the ceramic inner pot as it may cause burns.
- When the appliance is used for the first time, the heating element may give out a slight odor, or the screen may flash when it is just switched on. If that happens, pull out the plug and put it back in then switch it on again. Rest assured that this is normal when using it.
- The ceramic inner pot is fragile, therefore avoid colliding it with hard objects and dropping it from a height, which will cause breaking damage. Handle it with care.
- When cooking porridge or other food, the proportion of food to water or rice to water should not be too high, or else the food will boil or burn dry, which will affect the shelf life of the pot as well as major damages.
- Do not directly add water into the aluminium pot. Ensure that the outside of the ceramic inner pot (especially the bottom) and the inside of the rice cooker is dry and clean from any rice grains or debris before using the product. After making sure that there is no debris in the aluminium pot components, place the ceramic inner pot into the cooker, slightly rotate it left and right after gently pressing it in place, make sure that the bottom of the ceramic inner pot comes in contact well with the aluminium pot.
- Make sure the upper lid is closed and secured when in use, as this will affect the cooking and keep warm function due to poor sealing. Do not switch the power on and use the cooker in the uncapping state and when the ceramic inner pot is not inside the cooker. This will cause a blown fuse, failures or other accidents.
- Make sure that the power plug is unplugged first before taking out the ceramic inner pot.

PRODUCT TECHNICAL PARAMETERS

MODEL	RATED VOLTAGE	RATED POWER	RICE CAPACITY	GROSS CAPACITY
MMRC30	220-240V, 50Hz	500-595W	1.1L	3L

INTRODUCTION OF PARTS

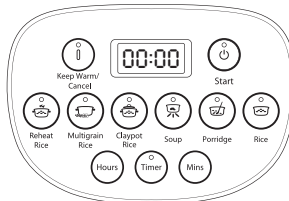


CONTROLS AND OPERATIONS

Before cooking rice or porridge

1. Standby mode

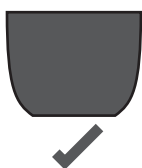
- After the rice cooker is switched on, the screen will display as "00:00". The rice cooker is in a standby mode.



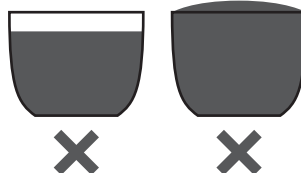
Measuring the rice

- Use the measuring cup which comes with the electric cooker to measure and take the correct amount of rice (when measuring rice, 1CUP = a flat cup, less or more rice will affect the effect of cooking rice or porridge)

Correct Measuring

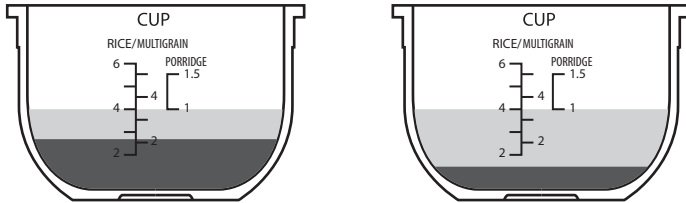


Wrong Measuring



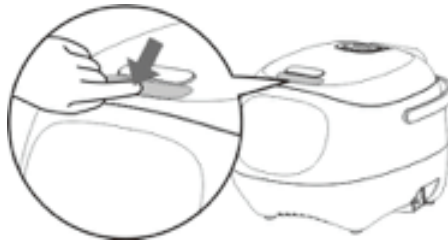
Taking the proportionate amount of water

For example, if you are cooking 4 cups of rice, put the washed rice into the ceramic inner pot first. Then add water to the scale mark of “4” under the label “RICE”, which is indicated on the inside of the inner pot. Similarly, if you are cooking 1 a cup of rice for porridge, put the washed rice into the ceramic inner pot first. Then add water to the scale mark of “1” under the label “PORRIDGE”.



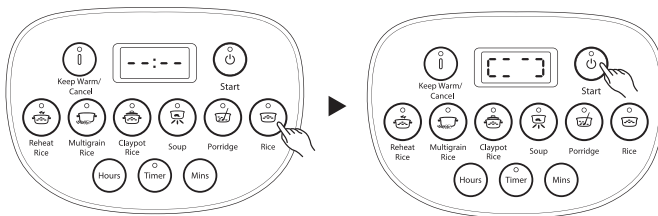
Note:

- Depending on your personal preferences and the different type of rice use, the amount of water added can be adjusted accordingly.
- When using the “Soup” function, do not add water more than the maximum water level on the inner pot scale.



Tip:

- Make sure you hear a “click” sound when you cover the upper lid, to ensure that it is properly closed.

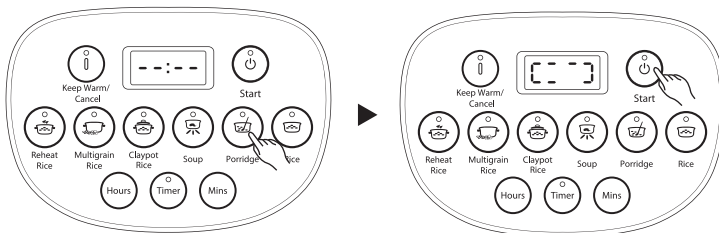


Cooking rice

1. Wash the rice then put it into the ceramic inner pot and add water in the proportionate amount of water.
2. Make sure that the rice is flattened and evenly distributed in the ceramic inner pot.
3. Dry the outside and base of the ceramic inner pot with a piece of a dry and soft cloth and put it into the rice cooker.

4. Slightly press the ceramic pot down, rotate it left and right a few times to make sure it is secured and in place, then close the upper lid (Make sure you hear a “click” sound when you cover the upper lid, to ensure that it is properly closed).
5. To switch on the rice cooker, plug the power cord into the power socket, and a long beeping sound will appear.
6. The “start” button on the control panel will flash and the screen display will show “00:00”.
7. This indicates that the power is on and the rice cooker is in standby mode.
8. Select the “Rice” button, and the “Rice” and “Start” buttons will flash at the same time.
9. Press the “Start” button again within the next 6 seconds. The “Rice” and “Start” button will stop flashing and remains on, while the screen displays “ [] ” in dynamic rotation.
10. The rice cooker will start to cook the rice. If the rice cooker returns to standby mode within 6 seconds, you will need to re-operate it.
11. After the rice is cooked, it will automatically switch to the “keep warm” function. The rice will be kept warm and the screen will display the timing.
12. After the cooking function changed to “keep warm”, leave the rice to simmer for about 15 minutes.
13. Then open the lid and stir the rice to ensure that the moisture is evenly distributed.

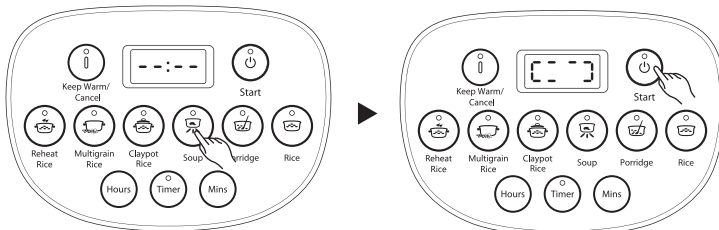
Cooking porridge



1. Wash the rice then put it into the ceramic inner pot and add water in the proportionate amount of water.
2. Make sure that the rice is flattened and evenly distributed in the ceramic inner pot.
3. Dry the outside and base of the ceramic inner pot with a piece of a dry and soft cloth and put it into the rice cooker.
4. Slightly press the ceramic pot down, rotate it left and right a few times to make sure it is secured and in place, then close the upper lid (Make sure you hear a “click” sound when you cover the upper lid, to ensure that it is properly closed).
5. To switch on the rice cooker, plug the power cord into the power socket, and a long beeping sound will appear.
6. The “start” button on the control panel will flash and the screen display will show “00:00”.
7. This indicates that the power is on and the rice cooker is in standby mode.
8. Press the “Porridge” button, and the “Porridge” and “Start” buttons will both flash at the same time.

9. The screen will flash and display “01:30” (the default time is 1 hour 30 minutes). You can click on the “Hour” and “Minute” buttons to adjust the cooking time for the porridge, with a minimum time of 1 hour and maximum time of 2 hours (the time can be readjusted while the porridge is cooking as well).
10. Press the “Start” button again within 6 seconds after selecting the time.
11. The “Porridge” and “Start” buttons will stop flashing and remains on, while the screen will display the selected time and start to countdown, with the colon “:” between the hour and minute flashing continuously.
12. The rice cooker will start to cook the porridge. If the rice cooker returns to standby mode within 6 seconds, you will need to re-operate it.
13. After the porridge is cooked, it will automatically switch to the “keep warm” function.
14. The porridge will be kept warm and the screen will display the timing.

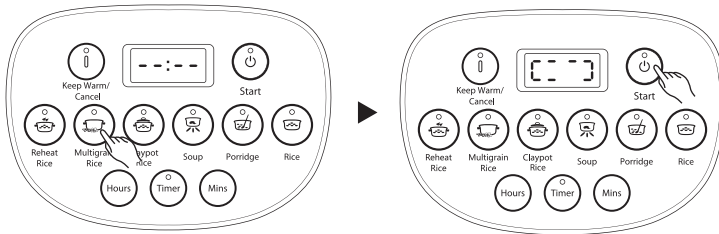
Cooking soup



1. Wash the food ingredients that will be used to cook the soup and put them into the ceramic inner pot.
2. Add an appropriate amount of water (not exceeding the maximum waterline), and close the upper lid.
3. Select the “Soup” button, and the “Soup” and “Start” buttons will flash at the same time.
4. The screen will flash and display “02:00” (the default time is 2 hour). You can click on the “Hour” and “Minute” buttons to adjust the cooking time for the soup, with a minimum time of 2 hours and a maximum time of 3 hours (the time can be readjusted while the soup is cooking as well).
5. Press the “Start” button again within 6 seconds, the “Soup” and “Start” buttons will stop flashing and remains on, while the screen will display the selected time and start to countdown, with the colon “:” between the hour and minute flashing continuously.
6. The rice cooker will start to cook the soup. If the rice cooker returns to standby mode within 6 seconds, you will need to re-operate it.
7. After the soup is cooked, it will automatically switch to the “keep warm” function.
8. The soup will be kept warm and the screen will display the timing.

Cooking multigrain rice

Multigrain Rice is a mixture of rice with grains or beans such as millets, mung beans, soy beans, red beans, lentils, peanuts and corn. The type of rice and grains use can vary according to personal preference, taste and dietary.



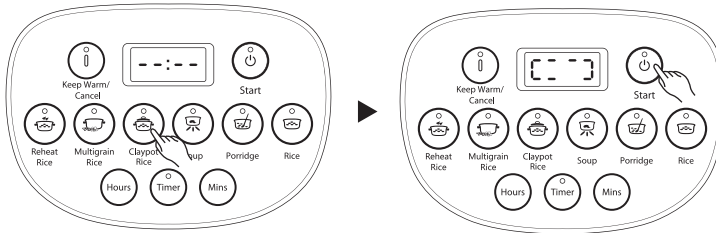
1. Wash the rice then put it into the ceramic inner pot and add water in the proportionate amount of water.
2. Make sure that the rice is flatten and evenly distributed in the ceramic inner pot.
3. Dry the outside and base of the ceramic inner pot with a piece of dry and soft cloth and put it into the rice cooker.
4. Slightly press the ceramic pot down, rotate it left and right a few times to make sure it is secured and in place, then close the upper lid (Make sure you hear a “click” sound when you cover the upper lid, to ensure that it is properly closed).
5. To switch on the rice cooker, plug the power cord into the power socket, and a long beeping sound will appear.
6. The “start” button on the control panel will flash and the screen display will show “00:00”.
7. This indicates that the power is on and the rice cooker is in standby mode.
8. Select the “Multigrain Rice” button, and the “Multigrain Rice” and “Start” buttons will flash at the same time.
9. Press the “Start” button again within the next 6 seconds. The “Multigrain Rice” and “Start” button will stop flashing and remains on, while the screen displays “ [:] ” in a dynamic rotation.
10. The rice cooker will start to cook the rice. If the rice cooker returns back to standby mode within 6 seconds, you will need to re-operate it.
11. After the multigrain rice is cooked, it will automatically switch to the “keep warm” function.
12. The multigrain rice will be kept warm and the screen will display the timing.

Tips:

- Soak the dry beans and/or other dry ingredients in cold water for about 4-10 hours before mixing and cooking it together with raw rice.
- After the cooking function changed to “keep warm”, leave the multigrain rice to simmer for about 10 minutes for a more fragrant flavor.

- Grain and bean ingredients in multigrain rice tends to absorb more water than when cooking normal white rice. Therefore, refer to the water scale mark under the label "Multigrain" when cooking multigrain rice.
- As grain and bean ingredients used to cook in multigrain rice takes a longer period of time to get cooked, please be patient. Cooking time is estimated about 2-3 hours long.

Cooking claypot rice



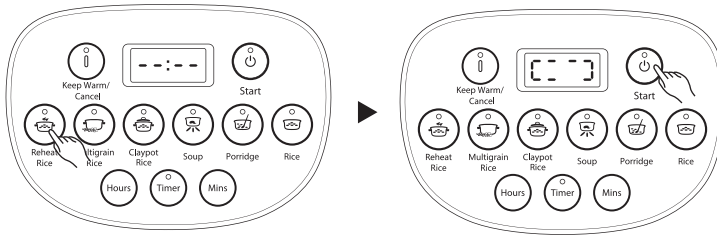
1. Wash the rice then put it into the ceramic inner pot and add water in the proportionate amount of water.
2. Make sure that the rice is flattened and evenly distributed in the ceramic inner pot.
3. Dry the outside and base of the ceramic inner pot with a piece of a dry and soft cloth and put it into the rice cooker.
4. Slightly press the ceramic pot down, rotate it left and right a few times to make sure it is secured and in place, then close the upper lid (Make sure you hear a "click" sound when you cover the upper lid, to ensure that it is properly closed).
5. To switch on the rice cooker, plug the power cord into the power socket, and a long beeping sound will appear.
6. The "start" button on the control panel will flash and the screen display will show "00:00".
7. This indicates that the power is on and the rice cooker is in standby mode.
8. Select the "Claypot Rice" button, and the "Claypot Rice" and "Start" buttons will flash at the same time.
9. Press the "Start" button again within the next 6 seconds. The "Claypot Rice" and "Start" button will stop flashing and remains on, while the screen displays "[- - -]" in a dynamic rotation.
10. The rice cooker will start to cook the rice. If the rice cooker returns to standby mode within 6 seconds, you will need to re-operate it.
11. After the claypot rice is cooked, it will automatically switch to the "keep warm" function.
12. The claypot rice will be kept warm and the screen will display the timing.

Tips:

- For food ingredients that take a long time to cook, such as meat, beans, etc., they will have to be placed into the pot together with the rice and cook at the same time.

- For food ingredients that take a short time to cook, such as vegetables, they will have to be placed into the pot while the food is still cooking, upon hearing a “Di-Di-Di” tone which will ring five times.
- When cooking rice, add a moderate amount of peanut oil to the rice to make it tastier.
- When cooking claypot rice, it is recommended to use 2 cups of rice, without exceeding the maximum amount of 3 cups of rice.

Reheat rice

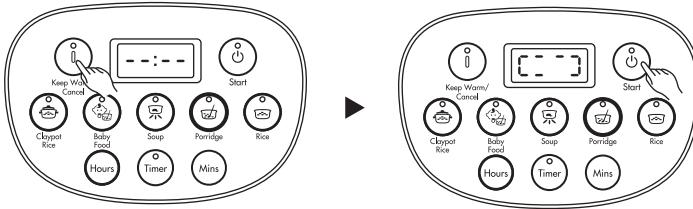


1. Put the cold rice into the ceramic inner pot, and evenly spread out and distribute it in the ceramic inner pot.
2. Use a chopstick and poke some holes around the rice, in the middle and along at the sides. Add some warm water into the holes.
3. Select the “Reheat Rice” button, and the “Reheat Rice” and “Start” buttons will flash at the same time.
4. Press the “Start” button again within the next 6 seconds. The “Reheat Rice” and “Start” button will stop flashing and remain on, while the screen displays “ [- - -] ” in dynamic rotation.
5. The rice cooker will start to reheat the rice. If the rice cooker returns back to standby mode within 6 seconds, you will need to re-operate it.
6. After the rice is reheated, it will automatically switch to standby mode.

Tips:

- The ratio of water is to rice when reheating is 1:8. For example, if you are reheating approximately 4 cups of rice, add about half a cup of warm water when you want to reheat rice.
- It is recommended not to reheat rice that are too sticky, as this may cause the rice at the base to be burnt.
- Adding too little water into the rice when reheating will cause the rice to get burnt.
- After reheating rice, stir the rice to ensure that the moisture is evenly distributed

Keep warm

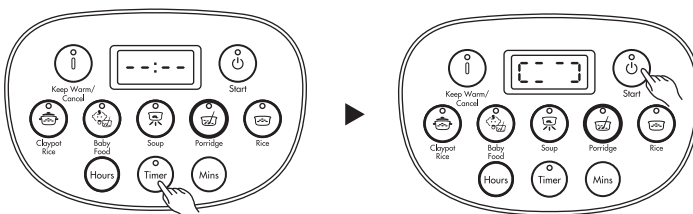


1. Put the food that needs to be kept warm into the ceramic inner pot, add a moderate amount of warm water, then close the upper lid.
2. In the standby mode, select the “Keep Warm/Cancel” button, the “Keep Warm /Cancel” button will start to flash.
3. If the “Start” button is pressed within the next 6 seconds, the “Keep Warm /Cancel” button will stop flashing and remains on, while the screen displays “00:00”, with the colon “:” between the hour and minute flashing continuously, The rice cooker will start to “keep warm” the food.
4. If the rice cooker returns to standby mode within 6 seconds, you will need to re-operate it.
5. If there are other cooking functions in use at that time, then the “Keep Warm/Cancel” button acts as a cancelling function. The maximum time to keep warm is 8 hours, and it will turn back standby mode after 8 hours.

Tips:

- To prevent food from spoiling during “keep warm”, it is recommended not to exceed 5 hours.

Timer



1. To prevent any food deterioration or spoilage, it is recommended that the preset time set is not too long.
2. When using the “Timer” function, note that the amount of water added should be slightly more than that of the normal rice cooking.
3. When the rice cooker is switched on, the screen displays “00:00”, press the “Timer” button.

4. The screen will flash and display "02:00" (the default time is 2 hours). You can click on the "Hour" and "Minute" buttons to adjust the preset time. Press the "Hour" button, the number will increase by "1" (1 hour), which can progressively increase to the maximum presetting time of "23". If pressed again, it will return to zero, and the cycle will repeat.
5. Each time the "Minute" button is pressed, the number increases by "5" (5 minutes), which can progressively increase to the maximum presetting time of "55". If press it again it will return to zero, and the cycle will repeat.
6. After setting the timer, select the cooking function of your choice, then press the Start button, the timer, selected cooking function and "Start" buttons will stop flashing and remains on, while the screen will display the set time and start to countdown.
6. This indicates that the timer has commenced
7. After the timer ends, the rice cooker will start to operate the selected cooking function.
8. After the selected cooking function starts, the timer button will go off, the selected cooking function and "Start" buttons will remain on (note: all operations must be completed within 6 seconds; otherwise, you will need to re-operate it).

Cooking Function	Rice	Porridge	Soup	Claypot Rice	Multigrain Rice	Reheat Rice
Default timing	N.A. (Approx.35 mins – 1 hour 10 mins)	1 hour 30 mins	2 hours	N.A. (Approx.50 mins – 1 hour 15 mins)	N.A. (Approx. 2 hours 10 mins – 3 hour)	N.A. (Approx. 25-35mins)
Time Range	N.A.	1 - 2 hours	2 - 3 hours	N.A.	N.A.	N.A.
Preset timing	✓	✓	✓	✓	✓	✗

CLEANING AND MAINTENANCE

- The plug must be unplugged after the appliance is used. Do not start cleaning until the appliance completely cools down.
- Cleaning detergent must be used for washing.
- Do not use lacquer thinner, gasoline, cleanser, hard brush, stainless steel wire sponge, etc. to wipe the cooker.
- Use a clean soft cloth or towel to wipe the ceramic inner pot. Do not use stainless steel wire sponge to scrub it when washing the pot to prevent any damage to the surface. Only ceramic inner pot, detachable inner cap and the steam hood component can be soaked or rinsed in water. Do not wash the power cord and the whole cooker body in water, as this will cause electrical failure and damages.
- The rice cooker body should not be soaked or rinsed with water, but it can be wiped with a soft wet cloth (wrung dry).
- After each use, please remove the detachable inner cap and the steam hood components and wash them.
- Clean the appliance after use to prevent that some difficult-to-remove dirt that is firmly attached to the surfaces of the product.
- Clean and keep the appliance in the packing box when it is not in use for a long time. It should be stored in a dry and ventilated place to avoid damp which may affect the use of the appliance.

TROUBLESHOOTING

Problem	Cause of Issue	Solution
The display does not switch on	The plug of the appliance is not inserted into the power socket	Check and make sure that the power plug is properly plugged in
The rice or porridge is not cooked or half-cooked	There is too little water added into the ingredients	Adjust the amount of water added into the ingredients
	There is dirt or foreign materials at the bottom of the ceramic inner pot	Clean the bottom of the ceramic inner pot with a damp cloth
	The upper lid of the appliance is not closed properly	Be sure to close the upper lid of the appliance
The cooked rice or porridge is burnt at the bottom of the ceramic pot	There is too little water added into the ingredients	Adjust the amount of water added into the ingredients (Different types of rice requires different amounts of water, increase or decrease the amount of water)
	The voltage to the appliance is too high	Be sure to check that the voltage to the appliance and home is stable
The time taken to cook the rice or porridge is too long	There is too much water added into the ingredients	Adjust the amount of water added into the ingredients based on the scale of water level within the ceramic inner pot
	There is smudges or foreign material at the bottom of the ceramic inner pot	Clean the bottom of the ceramic inner pot with a damp cloth
The water over flows during cooking or stewing	There is too much water added into the ingredients	Adjust the amount of water added into the ingredients based on the scale of water level within the ceramic inner pot
The functions are not working	The power supply to the appliance is not working	Unplug the power plug from the power socket for 20 secs. Plug the power plug back in and switch the appliance on
Display E1	N/A	Please contact the Service Centre
Display E2	The appliance has no water inside the ceramic inner pot causing dry burn	After the ceramic inner pot cools down, add water and food ingredients to cook or stew
	N/A	Please contact the Service Centre
Display E3	The upper lid of the appliance is not closed properly	Check and make sure to cover the upper lid and reset the cooking function
	N/A	Please contact the Service Centre